

# THE CASTLE

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## LATE NIGHT VENUE

***Please note the following terms and conditions apply for all ticket sales/holders***

- **Strictly over 18s**
- **ID Requirements are as follows; Age Card/ Up to Date Passport or passport card (no baby pics)/full driving licence. Nothing else will be accepted.**
- **Tickets are non transferable and must be used by the purchaser to facilitate contact tracing**
- **All ticket purchases include a booking fee of €2.00 to facilitate card processing and administrative costs**
- **Cancellation is 48 hours before the event, where a full refund will apply, excluding the booking fee.**

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- **In the event of a cancelled performance, we will not be liable for additional travel or accommodation expenses**
- **Please note tickets do not guarantee entry  
Right of Admission Reserved (R.O.A.R)**
- **Please note exclusions apply on certain dates**
- **Reselling this ticket for profit or commercial gain makes it void.**
- **The management reserves the right to amend the programme or artists without notice. In these instances we are not obliged to refund the ticket or exchange for another performance.**
- **Ticket holders consent to being shown as members of the audience in any official filming, photography and sound recording i.e. performances which will be uploaded to the various Social Media Platforms/website.**

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- **Customers must check for event cancellations or rescheduling. The Venue will make reasonable efforts to inform customers, but cannot guarantee notification before the Event date.**
- **If a customer leaves the Venue he/she will be denied entry with the same ticket. Customers must check with Venue staff before exiting for re-entry.**
- **Prices of tickets may change, and the Venue can alter Ticket prices or introduce discounts/offers not applicable retrospectively.**
- **Tickets received as competition prizes are non-transferrable. No alternative performances or productions will be offered**
- **Tickets that are won from a competition are only valid for the date and event stated and can not be exchanged**

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- **Competition tickets can be collected from the ticket Office on the night of the event unless otherwise stated**
- **Abusive, anti-social or threatening behaviour of any kind towards another person or staff will result in immediate removal from the premises**
- **All personal belongings are the owner's responsibility whilst on the premises.**
- **Management reserves the right to conduct security searches and confiscate any prohibited items or items which may be considered to cause danger or disruption to the event or other audience members.**
- **The Venue is not liable for injury, loss, theft, or damage to Customer belongings, except due to negligence or breach of statutory duty.**

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- Please be aware that for your own safety, and the enjoyment of all of our patrons we may perform bag searches in operation at some of our events. Any alcohol not purchased on the premises will be confiscated.